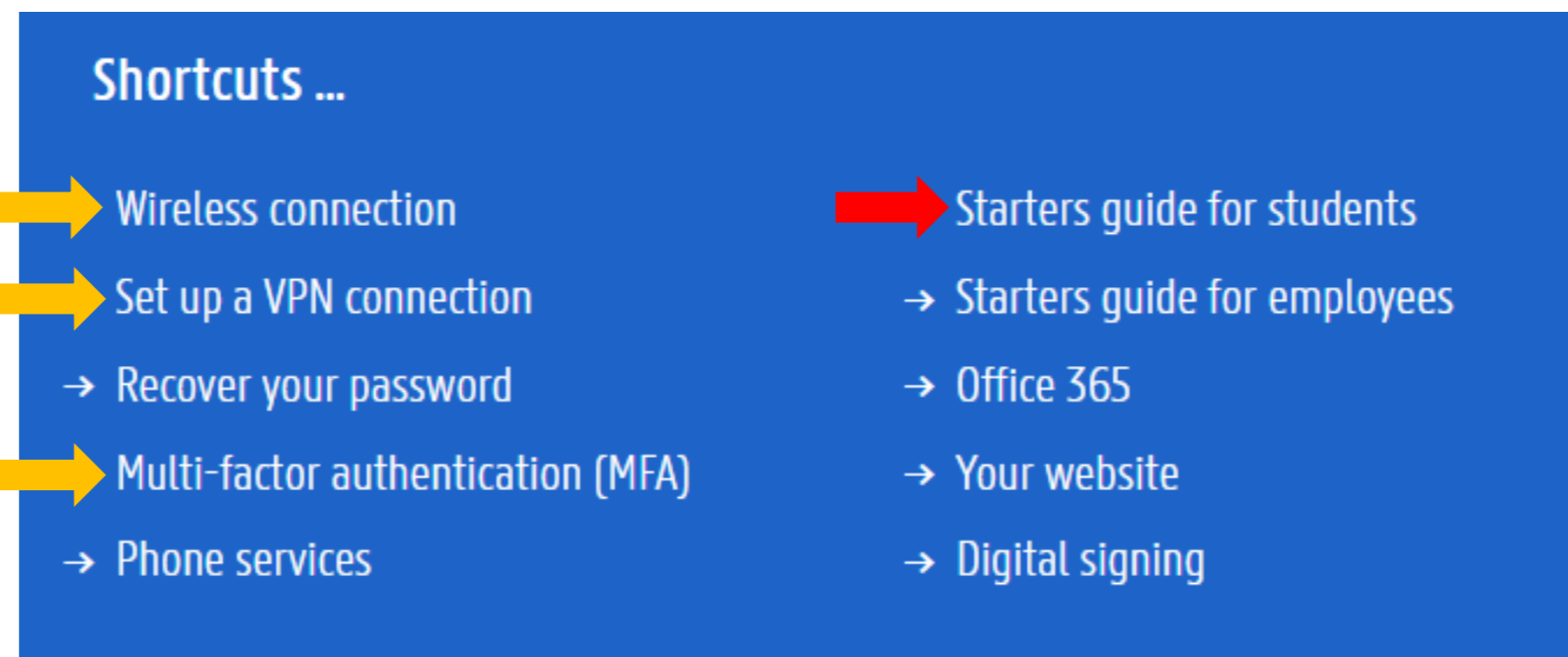


IT-TOUR

Welcome Days International Students on 22/09/2022 by Siel Wellens

WHAT DID WE LEARN?

- DICT helpdesk helps with our technical problems
- There is a starters guide for students
- We can get free Wifi at UGent through Eduroam
- To have access to research papers (online library) we need to install and log into a VPN
- To log into UGent platforms we need to set up MFA



[Home](#) > [E-mail](#) > [En](#) > [Index](#)

E-mail

On receipt of your account, you got an e-mail address which looks like this: *name.surname@UGent.be* (without accents and spaces, case-insensitive)

Webmail

Check your email through your browser:

- [owa.UGent.be](#)
- [Outlook on software platform Athena](#)

Mail app

If you use your own mail application, you need to set it up correctly:

- [Microsoft Outlook](#)
- [Mozilla Thunderbird](#)
- [iOS \(Phone/iPad\)](#)
- [macOS](#)
- [Android](#)

You can access your email through your **browser** (webmail) or through **your own mail application**.

Using your UGent e-mail

- [Mailing lists](#)
- [Distribution lists](#)
- [Shared mailbox](#)
- [Attachments](#)
- [UGent e-maildisclaimer](#)
- [Forward, vacation, spamfilter](#)

E-mail abuse: what to do?

- [What measures does DICT take?](#)
- [Spam and phishing](#)
- [Report spam](#)
- [E-mails that are not spam but have been labeled as such](#)
- [Report phishing](#)
- [Spoofing: your own address as sender](#)

Problems and error messages when using e-mail

- [E-mail not sent](#)
- [E-mail not delivered](#)
- [Are you experiencing problems with owa.ugent.be? Login at outlook.office.com](#)

Account and password

Your UGent account


Every UGent student and staff member is entitled to an account.

- [Apply for an account](#)
- [Account termination](#)

Questions about your UGent account

- [Contact the DICT Helpdesk](#)

UGent password

- [All you need to know](#)
- [Forgot your password?](#)
-  [Change password on password.ugent.be](#)
- [Security: enter password on another computer](#)
- [Multi-factor authentication \(MFA\)](#)

Logging in

- [Log in with your UGent account](#)
- [About the central login: Central Authentication Service or CAS](#)
- [Federated Single Sign-On](#)
- [Interactive login](#)
- [Access control for secured government applications](#)

External Accounts

- [Access for externals](#)
- [Managing an External Account on \[welkom.ugent.be\]\(#\)](#)

[Home](#) > [Athena & software](#) > [En](#) > [Index](#)

Athena, software and applications

Via Athena you can use software for which Ghent University has a license agreement

You don't even have to install these programs on your computer

Some programs, such as anti-virus software, can be installed locally on your computer.

Problems and error messages when using Athena or applications

Some of the most common [problems or errors](#) when using Athena:

- [SSL error 61](#)
- [Error messages when logging into Athena](#)
- [Error messages when you start an application](#)
- [Access to local C:-drive](#)
- [Access to local drives](#)

Access and first use

→ [Installing Citrix for first use](#)

You can reach Athena in several ways.

→ [athena.ugent.be](#)

→ [Use athena on your mobile device](#)

Quick to:

- [Apollo](#)
- [MijnApps](#)

More about Athena

- [Launching and closing an application](#)
- [Save and open files](#)
- [Printing from an Athena application](#)

Office 365

Office 365 is available for all UGent students and staff. It provides:

- access to the online version of Office 2019 applications
- OneDrive for Business (with secure online storage for your files)
- a legal Office 2019 download for installation on your own devices

Quick to:

- [office.ugent.be](#)

Software

- [Microsoft](#)
- [7-Zip](#)
- [Adobe](#)

WHAT DID WE LEARN?

UGENTNET

E-MAIL

ACCOUNT & PASSWORD

ATHENA & SOFTWARE

STORAGE




CONTACT


- [DICT helpdesk](#) helps with our technical problems
- We can (and should!) check our email on the [web](#), on [MS outlook](#) or forward it to another mailaddress
- We can [change our UGent password](#)
- We can use free software through [Athena](#) (install [Citrix](#) first)
- We can put money on our student card with [epurse](#)



Siel Wellens



Ufora  Calendar  UGent 

Announcements 

Integreren van MS Teams in een Ufora-cursus / Integrating MS Teams in a Ufora course



- [Profile](#)
- [Notifications](#)
- [Account Settings](#)

- [Progress](#)
- [Log Out](#)

Guide for stud

News

Support

Instant Notifications

Activity Feed - new comments from others on a post

Email

Activity Feed - new posts created by others


Announcements - announcement updated

Announcements - new announcement available



Locale & Language

Preferred Locale and Language

English (United Kingdom) 



STUDENT

Links

- [Homepage](#)
- [Study guide](#)
- [Ufora](#)
- [Education and Examination Code](#)
- [My calendar](#)

General information

- [Enrolments](#)
- [Examination results](#)
- [Special status](#)
- [Job student](#)
- [UCT enrolment](#)
- [Social Service](#)

w39	Monday 26/9	Tuesday 27/9	Wednesday 28/9	Thursday 29/9	Friday 30/9
8			08:30 C004125A, Advanced Organic Chemistry GR01 lecture Leslokaal 0.1, Gebouw S4, Campus Sterre Annemieke Madder, Catherine Cazin, Michael Oelgemöller, Steven Nolan	08:30 éénmalig les in Aud A S4 C004128A, Molecular Physical Chemistry lecture Auditorium A, Gebouw S4, Campus Sterre Frank De Proft, Pieter Schiettecatte, Zeger Hens normaal hoorcollege in lokaal 0.1 S4	08:30 C004128A, Molecular Physical Chemistry lecture Leslokaal 0.1, Gebouw S4, Campus Sterre Frank De Proft, Pieter Schiettecatte, Zeger Hens
9					
10		10:00 C004125A, Advanced Organic Chemistry GR01 lecture Leslokaal 1.1, Gebouw S4, Campus Sterre Annemieke Madder, Catherine Cazin, Michael Oelgemöller, Steven Nolan	10:00 C004127A, Molecular Structure Analysis lecture Leslokaal 0.1, Gebouw S4, Campus Sterre Frederic Lynen, Kristof Van Hecke, Niels Geudens	10:00 C004140A, Nanomaterials Chemistry lecture Leslokaal 0.1, Gebouw S12, Campus Sterre Iwan Moreels, Klaartje De Buysser, Pascal Van Der Voort	
11		11:30 C004125A, Advanced Organic Chemistry lecture Leslokaal 1.1, Gebouw S4, Campus Sterre Annemieke Madder, Catherine Cazin, Michael Oelgemöller, Steven Nolan		11:30 C004140A, Nanomaterials Chemistry lecture Leslokaal 0.1, Gebouw S12, Campus Sterre Iwan Moreels, Pascal Van Der Voort	
12					
13	13:00 C004125A, Advanced Organic Chemistry GR01 lecture Leslokaal 0.2, Gebouw S4, Campus Sterre Annemieke Madder, Catherine Cazin, Michael Oelgemöller, Steven Nolan				
14					
15			14:30 C004127A, Molecular Structure Analysis seminar: coached exercises Leslokaal 0.1, Gebouw S4, Campus Sterre		14:30 C004153A, Chemometrics lecture PC / laptoplokaal 3.1 Konrad Zuse, Gebouw S9, Campus Sterre Laszlo Vincze
16					
17		17:30 C002965A, Advanced Polymer Chemistry, C004126A, Advanced Monomers and Polymers Chemistry			

WHAT DID WE LEARN?

Tools

→ Athena

→ Library

→ Email

 Ufora

 Oasis

→ Phone book

Free software available for all UGent students (install [Citrix](#) first)

Find research articles (install and log in to [VPN!](#))

Read UGent mails online, install Microsoft Outlook or forward mail

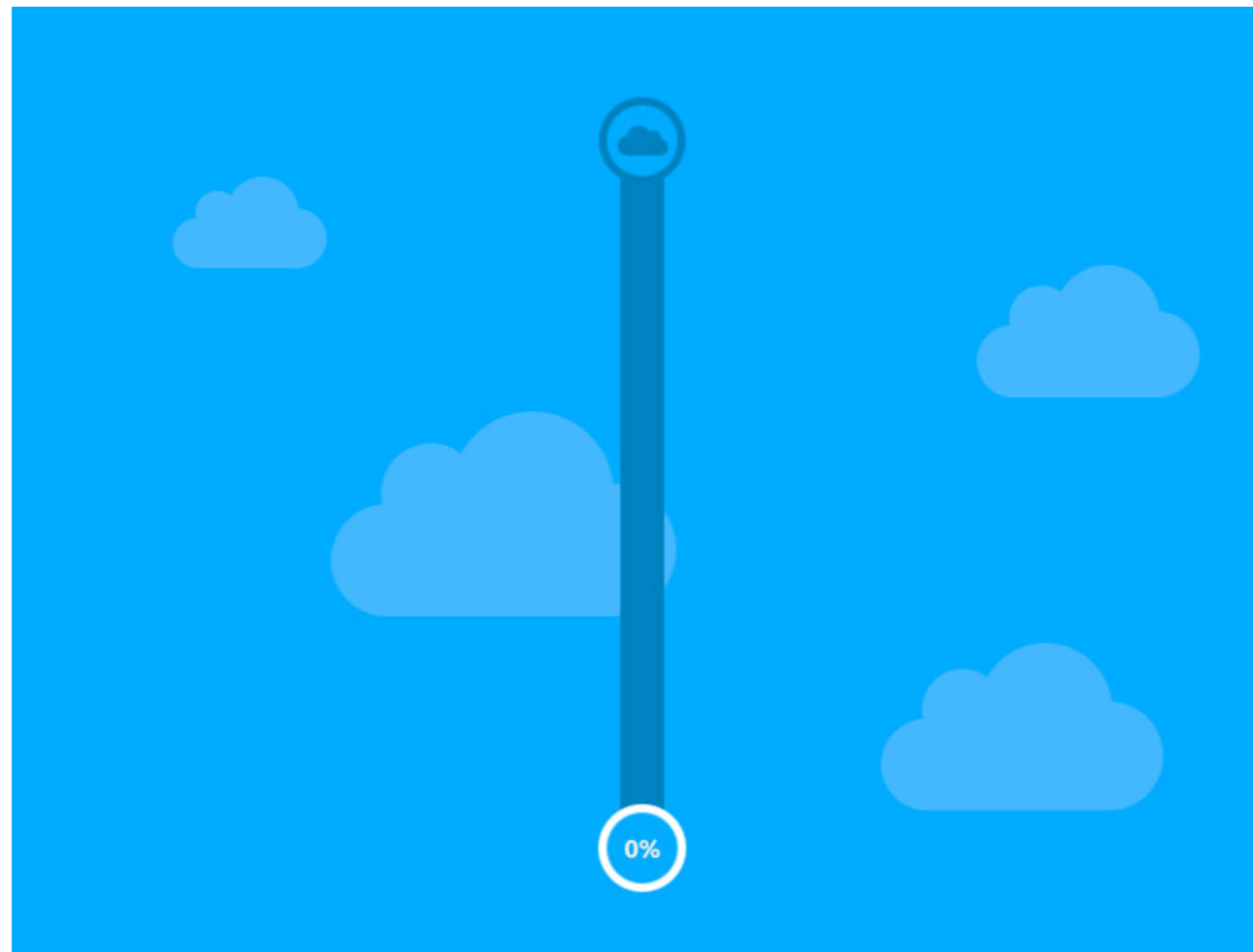
The digital learning environment for all your UGent courses

Find your curriculum, class schedules ([TimeEdit](#)), and other admin.

Look for contact information on administrative and teaching staff

IMPORTANT WEBSITES TO START

- <https://helpdesk.ugent.be/en/> → helpdesk
- <https://www.ugent.be/student/en> → student page
- <https://ugent.mynetpay.be/> → e-purse
- <https://styleguide.ugent.be/> → styleguide for templates



GOOD LUCK!

